

# INFO-ACCESS

## Work Queues Logic Worksheet

### BASIC LOGIC

- Work Items (exceptions, etc.) are pulled into the queue based on the *Action Date*.
- Begin and End data filters look at the *Action Date*.
- Requirement Types included in exceptions:
  - Expired
  - Current with Exceptions
  - Invalid
  - Missing

### QUERY TYPES

### QUERY DEFINITION

Exceptions	Shows only current exceptions for the specified category. This section can list duplicate entries. For example, a tax return maybe tracked on multiple loans. In this case, a tax return exception record will appear for each loan.
Projected Exceptions	Shows current and future exceptions depending on the date query selection. Users have the ability to query/project what exceptions will occur between a particular data range including dates in the future.
Distinct Exceptions	Adheres to the "Exceptions" query definition, except no duplicate records will be shown. Continuing with the tax return exception, if a tax return is being tracked on multiple loans, the exception record will appear once.